

Terms & Conditions for Silverdale Cycle Hire & Holidays
These terms and conditions are in addition to the Consumer Rights Directive 2011/83/EU

By booking for a Cycle holiday through us, you accept the following terms and conditions.

Making a booking

A cycle holiday booking is made on the acceptance of a submitted Cycle Holiday Itinerary which outlines all relevant costs. Once a deposit is received an invoice will be sent to you together with detailed itinerary. We will invoice you for the remainder of the cost of your holiday, which you must pay no later than 56 days before departure.

Payment

To confirm your place on one of our holidays, we require a deposit of £100 or €150 per person. The remainder of the holiday charge is payable 6 weeks before the start date of the holiday. If you book less than 56 days before departure full payment must be made on booking. If the balance is not paid in time we reserve the right to cancel your holiday and apply the cancellation charges outlined below. If you don't pay the remainder on time we may consider that you have cancelled your booking

Your payments will be placed in a separate "client account" at our bank. Your money is only made available to us once your holiday is complete or in the event of you cancelling.

Cancellation

If you cancel your holiday, the deposit is not refundable. If you cancel 42-22 days before the tour, we refund 80% of the remainder; 21-15 days, 60% of the remainder; 14 days or less, 0%. Cancellation can be made by phone as long as it is confirmed in writing, either by post or by email from the email address you gave us when you booked. We recommend that you take out travel insurance to cover you in case you have to cancel. In the unlikely event that we have to cancel your holiday, we will refund the total amount you paid us.

Safety

We do all we can to make your holiday safe and enjoyable. However, you cycle at your own risk.. Participants must obey the Highway Code and cycle in a safe and responsible manner. All cyclists should take out 3rd Party Personal Liability insurance in case you cause an accident to another cyclist.

We do all we can to direct you on safe, suitable and recognised cycle

routes, and give warnings on our route information and instructions where we think you need to take extra care. However, we cannot be held responsible for changes that may have taken place to cycle/road surfaces since we last cycled on them, nor for any traffic or temporary obstructions. Please do not assume that a track/road is safe just because it is on one of our routes; you should always judge surfaces and conditions for yourself.

The holiday

We will endeavor to provide a holiday as closely matching to the descriptions in our marketing material as possible. However, events may force us to modify or reschedule cycle holidays at short notice – for example changing weather conditions or road closures

Silverdale Cycle Hire & Holidays
C/o The Old Pharmacy
Emesgate Lane
Silverdale
Lancaster LA50RA

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